**1. Power Cycle the Modem & Router**

**What is power cycling and how does it help?**

Power cycling is the act of turning off an electrical equipment via the main switch or

socket and then turning it back on again. If you're facing Connection issues,

we recommend power cycling both the modem and router. Power down the devices for

at least 3 minutes before restarting the devices.

Users are advised to power cycle their modems and routers often to extend their

equipment life expectancy.

Please **do not hard reset the modem / Router** at any point.

**2. Check whether the LAN Cable is properly connected .**

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**3. Remove the LAN Cable from Wi-fi and directly connect it**

**to the PC .**

**4. Get your system and software up to date**

Using older versions of a browser can seriously slow things down – especially if you’re

looking at pages with lots of pictures or watching videos. Upgrading to the latest version of

the browser you use – Google Chrome, Mozilla Firefox, Safari or Internet Explorer – may

really speed things up.

**5. Health Check**

Having lots of tasks running in the background can cause your connection to slow. Try

closing any windows or applications you don’t need or aren’t using. Virus checkers and

Fire Wall can also cause connections to slow. However, we don’t recommend you turn

those off.



**Safety Instructions**

Power supply sockets with too heavy load or broken cables and plugs may cause electric shock or

fire. Users should check the power supply wires and cables regularly. If there is any breakage,

please replace the cable at once.

Please adopt the power supply adapter provided for this equipment. Otherwise the equipment

may be damaged or not able to run normally.

The equipment should be installed at positions with good ventilation conditions and without high

temperature or direct sunshine, so as to avoid faults of the equipment and its corresponding

components due to overheat.

Avoid humidification, especially prevent water from entering the equipment. Entering of water can

cause abnormal running of the equipment and even other dangers due to short circuit.

Do not lay this equipment on unsteady base.

Understanding of the Indicators on the Front Panel

